



PRODUCT WARRANTY

Royo USA Corp products carry a five-year manufacturer's warranty from the date of purchase unless the item was marked as a clearance item. This warranty applies only to the original purchaser The Mosaic Tile.

Royo USA Corp products are designed for residential setting, and a warranty will not apply for a product used in a commercial environment.

Royo USA Corp products are covered under warranty from defect related to production process. The use of harsh abrasives, chemicals, or cleaning solutions may void the warranty. This warranty does not cover damage happened during transport, incorrect installation, manipulations, or reparations, as well as damage due to incorrect use and maintenance or by affixing accessories not produced by the manufacturer.

We reserve the right to repair products using parts or replace items at our discretion. All warranty claims should be submitted through The Mosaic Tile Customer Care with photographs of the defect, a brief description of the issue and proof of purchase.

The manufacturer shall not be legally responsible for incidental, consequential or special damages arising at or in connection with product use or performance except as may otherwise be accorded by law. The liability will be limited to cost of products only.